



## **HealthChoices Advisory Committee Meeting NorthEast Zone**

Thursday, April 04, 2019

10:00 AM – 12:00 PM

Albright Memorial Library

500 Vine Street

Scranton, PA 18509

### **Meeting Agenda**

#### **10:10am Welcome & Introductions – Cinthia Acencio, PA EAP**

- Roll Call Committee:
  - In Attendance: Rebecca Held; Mary Morrison; James Morrison, Sr.; Angela Kritzer (Aetna Better Health); Lillian Russell-Burnett (Amerihealth Caritas Northeast); Jeff Romey (CCBH); Annmarie Jennings (Maternal & Family Health Services); Cinthia Acencio (PA EAP)
  - Absent: Carl Mosier, Netecia Reeves, Adria Laboy (Aetna Better Health); Rebecca Dominguez (CCBH-CMP); Antoinette Flynn (Geisinger Health Plan); Melissa Carter (PA EAP)
- Introductions by Audience:
  - In Attendance: Refer to Sign-In Sheet

#### **10:15 am Enrollment Assistance Program Report – Cameron Davis, PA EAP**

- a. Data Review—Mr. Davis provided enrollment data from PA Enrollment Services from January through December 2018. Additional data was provided from September 2018 through February 2019 regarding:
  - Enrollments
  - Web Transactions
  - PCP Selection Rates
  - Plan Transfers – Health plans consumers are transferring from
  - Plan Transfers – Health plans consumers are transferring to
  - Top 10 Transfer Reasons – Specific to the Zone, Overall top 10 transfer reasons across the state.
- b. 2019 Webinar Series—Mr. Davis referenced webinars are posted on the [www.enrollnow.net](http://www.enrollnow.net) website. There are webinars that are posted on the website for all to attend. Registration invitations are sent out to the email distribution list within 30-45 days of the scheduled webinar. A reminder email is sent to all registered attendees 7 days prior to the webinar. Webinars held this year include:
  - Tuesday, February 12, 2019; 10:00am Property Tax Rent Rebate Program – There were 129 attendees to the webinar.



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Upcoming webinars include:

- Tuesday, May 14, 2019; 10:00am PA 2-1-1
- Tuesday, June 11, 2019; 10:00am Housing 101

### 10:20 am **DHS/BMCO Report – Nan Mavor, BMCO**

Mrs. Mavor from the Department of Human Services gave the following updates:

- **Medical Assistance/HealthChoices**: The Department of Human Services [monthly data report](#) provides details about enrollment and service utilization in DHS programs. It can be found on the Human Services Data Dashboard. Topics included on the dashboard are Child Welfare, County Block Grant Funds, Early Childhood Education, and Enrollment Data. Developmental Programs, Long-term Care, Medicaid, Medical Assistance, Mental Health, and Personal Care Homes. This information can be broken down by county or by zone.

During an announcement on Feb 8, 2019 Secretary Miller highlighted a report published by the University of Pennsylvania that studied the Medicaid population and how a work requirement would affect this population. The study found that a Medicaid work requirement could affect more than 800,000 Pennsylvanians. However, many of these Pennsylvanians already meet some criteria that exempts them from the work requirement. Exemptions to the work requirement may include disability, age, already working, being a student, pregnancy, having been on Medicaid for less than a year, and others. After removing these exempt populations, about 90,000 people would remain affected by a work requirement in Pennsylvania. Secretary Miller pointed out that when people are healthy and don't have to worry about their healthcare costs, then they can be freed to enter the workforce:

“Meeting a person’s health needs is an important first step to helping them excel in education, training, and the workforce.”

- **Community Health Choices**: Effective January 2019, the second phase of Community Health Choices was implemented in Southeastern Pennsylvania. The final phase of the CHC program will be implemented on January 1, 2020 for the remainder of the state. CHC is Pennsylvania's mandatory managed care program for individuals enrolled in Medicaid and Medicare (or dual eligible), and individuals with physical disabilities — serving more people in communities rather than in facilities, giving them the opportunity to work, spend more time with their families, and experience an overall better quality of life choices.
- **Opioid Use Disorder, Centers of Excellence, Other**: Governor Wolf renewed the 90-day opioid disaster declaration. He states this is the best current means we have to maintain a concerted effort focused on fighting the opioid crisis. This renewal allows the 16 state agencies working together as part of the Opioid Command Center at



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Pennsylvania Emergency Management Agency to continue their collaborative approach at creating and implementing initiatives.

The American Medical Association has hailed Pennsylvania's fight against opioids as a model for the rest of the country. The governor detailed progress with five additional initiatives introduced as part of the disaster declaration:

- Implemented more than 45 treatment centers (Centers of Excellence) across the commonwealth that to date have provided a level-of-care assessment for substance use disorder to more than 12,000 individuals.
- Secured more than \$110 million in federal grants to support prevention, treatment such as medication-assisted treatment, recovery, career services, and other programs to aid in fighting this crisis.
- Announced improved prescribing guidelines for the safe and effective use of opioids, including in sports medicine, for minors, and Pennsylvanians on Medicaid, as well as improved education for medical professionals on opioid prescribing.
- Launched a 24/7 helpline, 1-800-662-HELP, for those who need immediate assistance with drug and alcohol problems.
- [Signed legislation to support grandparents raising grandchildren](#) as a result of the opioid crisis.

Governor Tom Wolf continues to expand access to community-based services for Pennsylvanians with intellectual and developmental disabilities and autism. In partnership with the General Assembly, more than \$381 million has been invested since 2015, allowing 7,500 more people to access services among their families and peers in their community.

The 2019-2020 budget proposal continues this progress by investing \$15 million to serve an additional 765 people in the Community Living Waiver and 100 people in the Consolidated Waiver who may experience unanticipated emergencies.

Currently in Pennsylvania, there are more than 300 residential services providers in Pennsylvania who provide services in more than 6,200 locations across the commonwealth.

### **10:30 am Housing Report & Presentation – Beth Ellis, DHS-OSP; Donna Manglaviti, SDHP**

Mrs. Ellis, Executive Housing Specialist presented updates on Pennsylvania's Five Year Strategy.

- Refer to Power Point Presentation - "Supporting Pennsylvanians Through Housing 2017-18 Update".

Mrs. Manglaviti, Regional Housing Coordinator presented on Regional Housing updates.

- Refer to Power Point Presentation entitled "SDHP Self-Determination Housing of Pennsylvania".



**11:10 am MATP Report – Nan Mavor, BMCO**

Mrs. Mavor shared that the Medical Assistance Transportation Program (MATP) was not able to make it today due to a scheduling conflict. She shared two handouts from MATP which were updated since their October 2018 Presentation. MATP has added two additional staff: one Program Analyst and one Program Advisor.

- Handout #1: MATP Staff Directory
- Handout #2: Program Staff Assignments

**11:15 am Physical Health Managed Care Initiatives, Updates & Upcoming Events**

Check the Health Plans' Websites for specific dates, times and locations of upcoming events

- Aetna Better Health Plan—shared the following information:
  - Complex Medical Needs Expo.
  - Pathway with Misericordia
  - Multiple other events, Cora will be out as well.
- Amerihealth Caritas Northeast— shared the following information:
  - We are sponsoring NAMI walk.
  - Volunteer for the Easter basket giveaway
  - Added GED testing program.
- Geisinger Health Plan— shared the following information:
  - Fresh food open April 2, 2019
  - Cancer screening this past Saturday
  - May 5, 2019 complex medical needs.
  - Started the healthy eating on a budget.
  - Trips, slips, fall prevention.
  - Woman with substance use disorder, we can fit up to 50 clients.
  - Working with Head Start for wellness dental screening.

**11:25 am Behavioral Health Managed Care Updates & Upcoming Events**

- Community Care Behavioral Health— shared the following information:
  - April 11, 2019, 4pm—Family Meeting in Forest City (Medicaid Eligibility required for \$40 stipend for consumers who can attend) open to parents to talk about their kid's needs.
  - April 24, 2019 11am-Family meeting in Montrose.
  - April 29, 2019, 5:30pm- Family Meeting in Tunkhannock.
  - Today April 4, 2019 5:30pm-free movie the Ripple Effect.
  - May 19, 2019 NAMI walk at Kirby Park in Wilkes-Barre.



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- 11:30 am**     **Community Based Organization Updates & Upcoming Events**
- No updates and upcoming events shared by Community Based Organizations in attendance
- 11:31 am**     **Consumer & Family Feedback**
- No updates shared by the Committee nor the Audience in regards to Consumer and Family Feedback.
- 11:32 am**     **Open Discussion**
- Reminder given by Cinthia Acencio, PA EAP to complete the survey in the meeting packet of information. The feedback is valuable and assists with planning future meetings, agenda items, and presentation topics.
  - Attendees encouraged to stay for lunch after the meeting and to use the time to network after the meeting with one another
- 11:35 am**     **Adjourn**

**Total Number of Attendees: 33**

**Committee Meeting minutes and presentations available at [www.enrollnow.net](http://www.enrollnow.net)**

**Next Meeting:** HealthChoices Advisory Committee Meeting NorthEast Zone

**Dates:** Thursday, July 11, 2019  
Thursday, October 3, 2019

**Time:** 10:00 AM – 12:00 PM  
12:00 PM – 1:00 PM (Lunch)

**Location:** Albright Memorial Library  
500 Vine Street  
Scranton, PA 18509