

MEDICAL ASSISTANCE TRANSPORTATION PROGRAM (MATP)

MATP BASICS

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The MATP in Pennsylvania is governed by:

- State Plan under Title XIX of the Social Security Act
- Public Welfare Code (62 P.S. §§ 202 & 403)
- 55 Pa. Code § 2070, Eligibility for Services Funded Through the Public Assistance Transportation Block Grant
- MATP Standards and Guidelines (S & G)

What is MATP?

The MATP is designed to provide:

- Access to MA compensable medical and pharmacy services
- Access to ongoing treatment of chronic diseases and care management
- Access to care with individual medical practices excluding the Emergency Room or Urgent Care facilities
- Access to preventative care (equates to fewer and shorter hospital stays)

Transportation Providers

- County Government
- Sub-Contracted Entities of County Government
- Transportation Brokerage Agencies
- Local Transit Agencies

Available Modes of Transportation

- Mass transit (buses, trains, subways etc..)
- Mileage Reimbursement
- Paratransit (includes multi-modal and taxi)
- Volunteers

Accessing MATP Services

To begin the registration process, the consumer should contact the MATP agency in their county in order to determine and complete the following:

- Eligibility
 - 75% of all Category/Code combinations are eligible for the MATP
 - Consumers 65 years of age, are referred to the Shared Ride 65+ Program
 - Shared Ride pays 85% of the fare
 - MATP pays 15% of the fare
- Application
- Needs Assessment
- Determination of Mode

Covered Services

- Grantee is required to provide transportation to all MA covered services.
- Examples of covered services:
 - Physician's Office
 - Pharmacy
 - Methadone Clinic
 - Urgent Care Trip (Although not to an Urgent Care Center)
 - Dialysis
 - Behavioral Health
 - PT, OT, Rehab
- Grantee must ensure transportation is only to and from qualified MA-enrolled providers of their choice.

Non-Covered Services

Examples of non-covered services:

- Transportation to any service not MA compensable
- Transportation to non-medical services
- Transportation for those requiring a stretcher or those who are technologically dependent (Ventilators)
- Transportation to adult day programs
- Transportation to urgent care centers

The Provision of Services

- If necessary, the Grantee must allow one (1) escort to accompany a consumer depending on verifiable medical support, supervision, or translation needs.
- Depending on the circumstances and known factors, the Grantee may provide an attendant on the trip.
- In order to ensure that services are cost efficient and appropriate, the Grantee may sometimes request a waiver of a MATP requirement.

The Provision of Services

- Any issue brought to the attention of the Grantee by a consumer, guardian, advocate or agency for the purpose of assistance or resolution is considered a “complaint.”
- There are times when the Grantee may, deny, reduce or terminate a consumer’s request for transportation.

The Provision of Services Continued

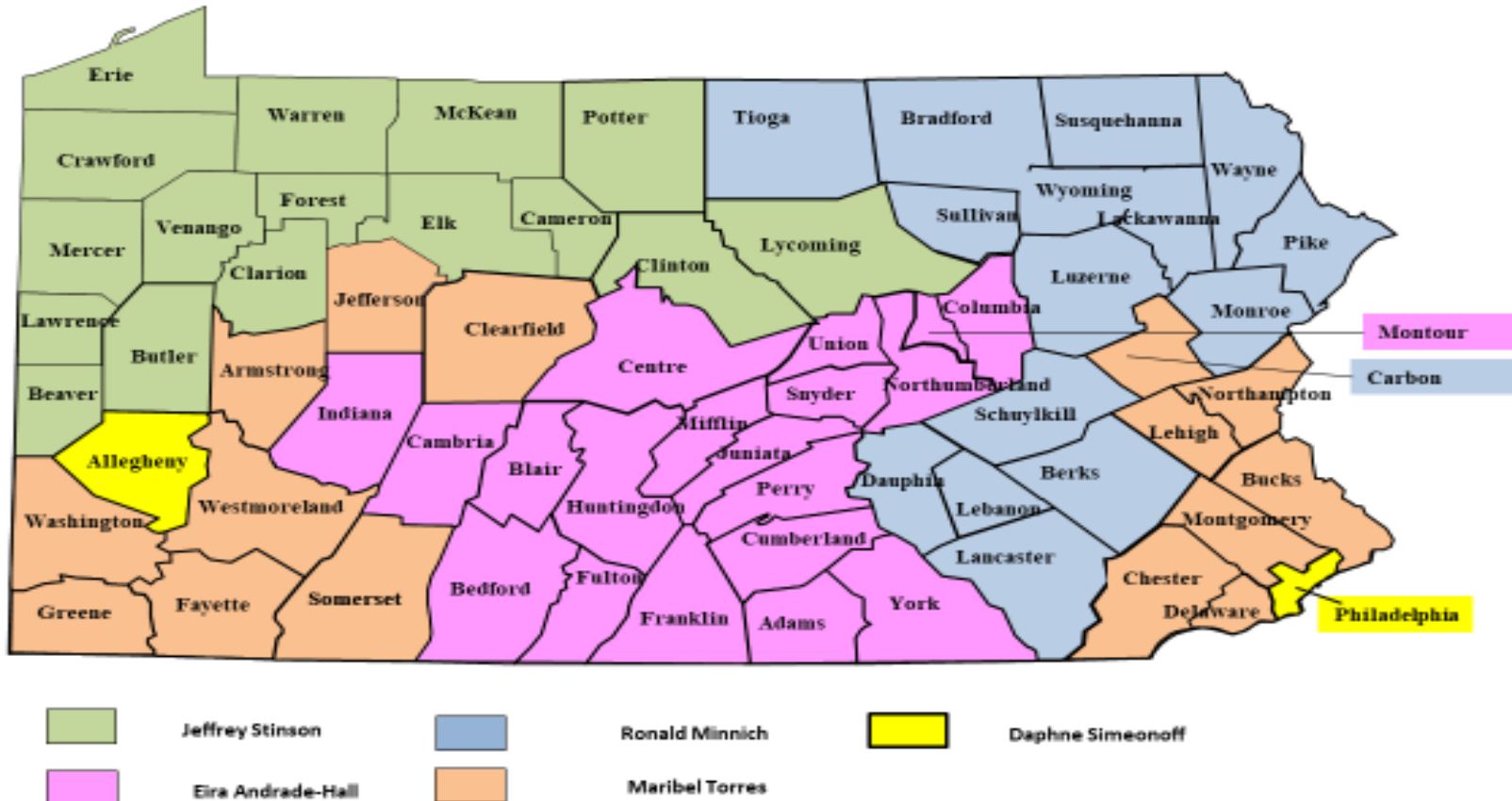
- If a transportation request is outside the scope of MATP, the request is referred to either the HealthChoices Managed Care Organization, Community HealthChoices (CHC), or County Assistance Office (CAO) for consideration.
- MATP provides non-emergency medical transportation to CHC consumers and the application and access procedures are according to individual county policy.
- All exceptional transportation needs are referred to the County Assistance Office (CAO) as appropriate.

MATP Updates

- A Workgroup comprised of members from several DHS agencies, PennDOT, Aging and external stakeholders have been meeting weekly since January to explore ways to improve the MATP.
- The Workgroup developed preliminary suggestions for improving the MATP and held listening sessions in November to gather feedback on the suggestions.

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Thank you!

For more information, please visit
www.matp.pa.gov