### Health Plan Comparison Chart

**Plans for people who live in the HealthChoices Lehigh Capital Zone**

<table>
<thead>
<tr>
<th>Health Plan</th>
<th>Member Services</th>
<th>Member Services</th>
<th>Member Services</th>
<th>Member Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Aetna</strong></td>
<td>1-866-638-1232</td>
<td>1-888-997-7200</td>
<td>1-800-392-1147</td>
<td>1-800-286-4242</td>
</tr>
<tr>
<td><strong>Gateway Health</strong></td>
<td>1-888-987-5704 (TTY)</td>
<td>711 (TTY)</td>
<td>711 (TTY)</td>
<td>711 (TTY)</td>
</tr>
</tbody>
</table>

#### Co-pays

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Aetna</th>
<th>AmeriHealth Caritas Pennsylvania</th>
<th>Gateway Health</th>
<th>UnitedHealthcare Community Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Ambulatory care</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Medical centers</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Medical equipment</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Medical visits</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Outpatient hospital</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Prescriptions</td>
<td>$1</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>X-rays</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td><strong>NOTE:</strong> Co-pays do not apply to the following: members who are pregnant, members under age 18, members age 18 through 20 who are in foster care, emergency services, or certain drugs for specific diseases. The information about the benefits from each plan was current at the time of printing. Please call the plan directly for the most up-to-date information.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Note: All plans provide the same basic coverage for dental care, eye care and prescription benefits. Individual plans offer additional services listed below.

Dental Care: Members under age 21 can receive all medically necessary dental services including cleanings, x-rays, crowns, and other services. Members over age 21 can receive dental services based on their Medical Assistance benefits package and medical need.

Eye Care: All members can receive 2 eye exams a year. Members under age 21 can get 2 pair of lenses and 2 frames or 2 pair of contacts or a pair of each. Members over age 21 can receive eye care services based on their Medical Assistance package and medical need.

Prescription Benefits: Members can receive brand name and generic drugs, certain over-the-counter drugs and vitamins, insulin supplies and vaccines based on their Medical Assistance benefits package.

Help Getting Care: We work to connect you to the care you need. We can help schedule appointments, set up transportation and give you community resources.

Special Needs Unit and Care Management: Nurses, social workers, and care connectors work together to help you with special needs.

Member Portal and Member Mobile App: Stay connected to your health from your computer or smartphone.

Bright Start® Program: Offers moms-to-be education, services and support during their pregnancy by phone, in person or through a mobile app. There is also a gift for mom and baby.

Healthy Living and Health Education: Texting and rewards program for prenatal and postpartum moms and babies up to 15 months old.

Children's Art Contest: Children learn about better health while displaying their art skills.

Additional Adult Eye Care Benefit: Members age 21 and over can get prescription eyeglasses or contact lenses.

24/7 Nurse Call Line: Nurses are available 24 hours a day, 7 days a week by phone.

Urgent Care Centers: Urgent medical care when your PCP’s office is closed and it is not an emergency.

Member Portal: Our online Member Portal is your go-to center for health management. You can view claims, complete a wellness profile, find a doctor or pharmacy, and more.

Transition Management: Going to the hospital is hard enough. It can be even harder to understand when to see your doctor or how to take your medications once you return home. Our Transition Managers are here to answer your questions and guide you in the right direction.

GED Exam: Many jobs require a high school diploma or Ged. Gateway Health offers members a chance to take the GED test at no cost.

Urgent Care: If you need medical attention when your PCP’s office is closed, you can go to a participating urgent care center.

Goodness RewardsSM Gift Card Program: Earn a gift card for completing certain health activities. The card is easy to use and works just like money.

No Cost, 24-Hour Nurse Line: Have health questions and need answers now? You can talk with a registered nurse 7 days a week, 365 days a year.

Wellness Coaching: Want help meeting your health care goals? We offer wellness coaching over the phone. Our Wellness Coaches can help you make lifestyle changes to improve your health and well-being.

Gateway to Lifestyle ManagementSM: Our dedicated Care Management team can help you understand your medications, know when to see your doctor, and help you find community services. Receive educational materials in the mail, get health tips by phone, or talk with one of our Care Managers.

Member Portal: Our online Member Portal is your go-to center for health management. You can view claims, complete a wellness profile, find a doctor or pharmacy, and more.

Transition Management: Going to the hospital is hard enough. It can be even harder to understand when to see your doctor or how to take your medications once you return home. Our Transition Managers are here to answer your questions and guide you in the right direction.

GED Exam: Many jobs require a high school diploma or Ged. Gateway Health offers members a chance to take the GED test at no cost.

Urgent Care: If you need medical attention when your PCP’s office is closed, you can go to a participating urgent care center.

Member Rewards: Earn rewards for exams and health screenings.

Advocate4Me: A single point of contact for all health needs. Advocates provide members with start-to-finish support, making sure all needs are met.

Myuhc.com Member Website, Health4Me and other apps: Find network doctors and hospitals, compare costs, review claims, manage prescriptions, schedule appointments and more.

Healthy First Steps and www.uhcbabyblocks.com: Get the care you need to raise a healthy baby. We help with doctor visits, rides to the doctor and referrals to community resources for families with young children. With Baby Blocks, you can earn gifts and rewards by completing your MD appointments.

Sesame Street Healthy Habits for Life: Sesame Street friends will teach you how to make healthy meals that fit your budget. You also get tips for understanding your child’s asthma and lead poisoning prevention.

Extra Eye Care Benefits: Members over 21 can get one pair of glasses or contact lenses each year. Members under 21 can receive up to two pairs of glasses or contact lenses each year.

24/7 Nurse Line: You can speak directly with a nurse when you have health questions. Our Nurse line is available 24 hours a day, seven days a week.

Urgent Care: Urgent care is available when you can’t get to your PCP. The co-pay for Urgent Care services is $0.

Tobacco Cessation: Nicotine replacement products (medication, patches, gum) and tobacco cessation counseling are covered benefits.

Acupuncture: Pain management treatment available to members dealing with lower back pain or migraine symptoms.

Lifeline Cell Phone enrollment support: Enroll in Lifeline no cost cell phone program.

Member Rewards: Earn rewards for exams and health screenings.

CareManagersPartner with your Providers: Working together to create an action plan to help manage chronic conditions. Provide assistance with community resources including housing, food security, and other social services.

Free Health Coaching: Health coaches help improve your health, manage a condition, and overcome obstacles. Coaches are available by phone or online chat.

The UPMC Health Plan Maternity Program: Helps pregnant women get the support and care needed to have a healthy baby. Complete the program and receive a free gift; infant car seat, stroller, or portable crib.

Smart Mobile App or UPMC MyHealthOnLine: Access your ID card, contact your doctor, chat with a Health Care Concierge, or contact our 24/7 nurse line, all from your digital device.

Health Coaching for Kids: Free health management programs for asthma, diabetes, oral health, and ADHD.

Exams, Glasses and Contacts: Above the basic coverage, members over 21 receive a yearly allowance for a pair of glasses or contacts/fitting.

The MyUHCHealth 24/7 Nurse Line: Around the clock free health care advice from a registered nurse.

UPMC AnywhereCare: Face-to-face live video conversation with a UPMC provider from your digital device anywhere.

$0 Copay Urgent Care Center Services: Find participating Urgent Care Centers using our website, mobile app, or by calling your Health Care Concierge team.

Prescription for Wellness: Your doctor writes a prescription to work with a health coach. Your coach helps you make healthy lifestyle changes, such as losing weight or quitting tobacco.

Expert Help from an Award-winning Health Concierge Team: Our customer service team received the J.D. Power award #1 in Member Satisfaction, for the last 3 consecutive years.

Free Safelink Smartphone: For qualified members. Comes with $30 free monthly minutes.