



Medical Assistance Transportation Program (MATP)

A basic overview of the MATP



The MATP is designed to provide:

- Access to MA compensable medical and pharmacy services
- Access to ongoing treatment of chronic diseases and care management
- Access to care with individual medical practices
- Access to preventative care (equates to fewer and shorter hospital stays)



The MATP in Pennsylvania is governed by:

- State Plan under Title XIX of the Social Security Act
- Public Welfare Code (62 P.S. §§ 202 & 403)
- [55 Pa. Code § 2070, Eligibility for Services Funded Through the Public Assistance Transportation Block Grant](#)
- [MATP Standards and Guidelines](#) (S & G)



- County Government
- Sub-Contracted Entities of County Government
- Transportation Brokerage Agencies
- Local Transit Agencies



- Mass transit (buses, trains, subways, etc.)
- Mileage Reimbursement
- Paratransit (includes multi-modal and taxi)
- Volunteers



To begin the registration process, the consumer should contact the MATP agency in their county in order to determine and complete the following:

- Eligibility
 - 75% of all Category/Code combinations are eligible for the MATP
 - Consumers 65 years of age or older are referred to the Senior Shared Ride Program (Senior Shared Ride pays 85% of the fare and MATP pays 15% of the fare)
- Application
- Needs Assessment
- Determination of Mode



The Find My Ride Apply App allows consumers or someone acting on their behalf to apply for free and affordable transportation services for seniors, persons with disabilities, and people who need assistance to get to medical appointments including the MATP, Senior Shared Ride, Americans with Disabilities Act (ADA) and Persons With Disabilities (PWD) programs.

The applications can be accessed at:
www.apply.findmyride.penndot.pa.gov



- MATP is required to provide transportation to all MA compensable services.
- MATP must ensure transportation is only to and from qualified MA-enrolled providers of the consumer's choice which are typically available within their home community.
- Can also access Medicare covered services if consumer is dual-eligible for MA and Medicare



Examples of covered services:

- Physician's Office
- Dialysis
- Pharmacy
- Behavioral Health Outpatient
- Physical/Occupational Therapy
- Medical Testing
- Specialty Medical Treatment
- Methadone Clinic



- MATP provides urgent care medical services (same-day, after normal business hours, and weekend transportation).
- Urgent care medical services are defined as any illness or severe condition, which is verified by a medical professional as necessary to diagnose and treat within a 24-hour period and if left untreated, could rapidly become a crisis or emergency.
- A hospital discharge can be considered urgent care.



Examples of non-covered services:

- Transportation to any service not MA-compensable
- Transportation to non-medical services
- Transportation for those requiring a stretcher or those who are technologically dependent (e.g., on ventilators)
- Transportation to adult day programs
- Emergency transportation



- If necessary, an escort may accompany a consumer due to consumer's age, physical, mental, and/or developmental capacity.
- Depending on the circumstances and known factors, the MATP may provide an attendant on the trip (this generally is provided for grouped children's transportation).
- In order to ensure that services are cost efficient, appropriate, and meet the needs of the consumer, the MATP may request a waiver of a MATP requirement.



- Any issue brought to the attention of the MATP program by a consumer, guardian, advocate or agency for the purpose of assistance or resolution is considered a “complaint.”
- MATP provides non-emergency medical transportation to Community HealthChoices Managed Care Organization (CHC) consumers, and the application and access procedures are according to individual county policy.
- There are times when the MATP program may deny, reduce or terminate a consumer’s request for transportation.



- If a transportation request is outside the scope of MATP, the request is referred to the HealthChoices Managed Care Organization (MCO), CHC, or County Assistance Office (CAO) for consideration.
- If a consumer is enrolled in the Fee For Service (FFS) program, they would be directly referred to the CAO
- [Medical Assistance Transportation Program Operations Memorandum #11/2022-001](#) outlines this process.

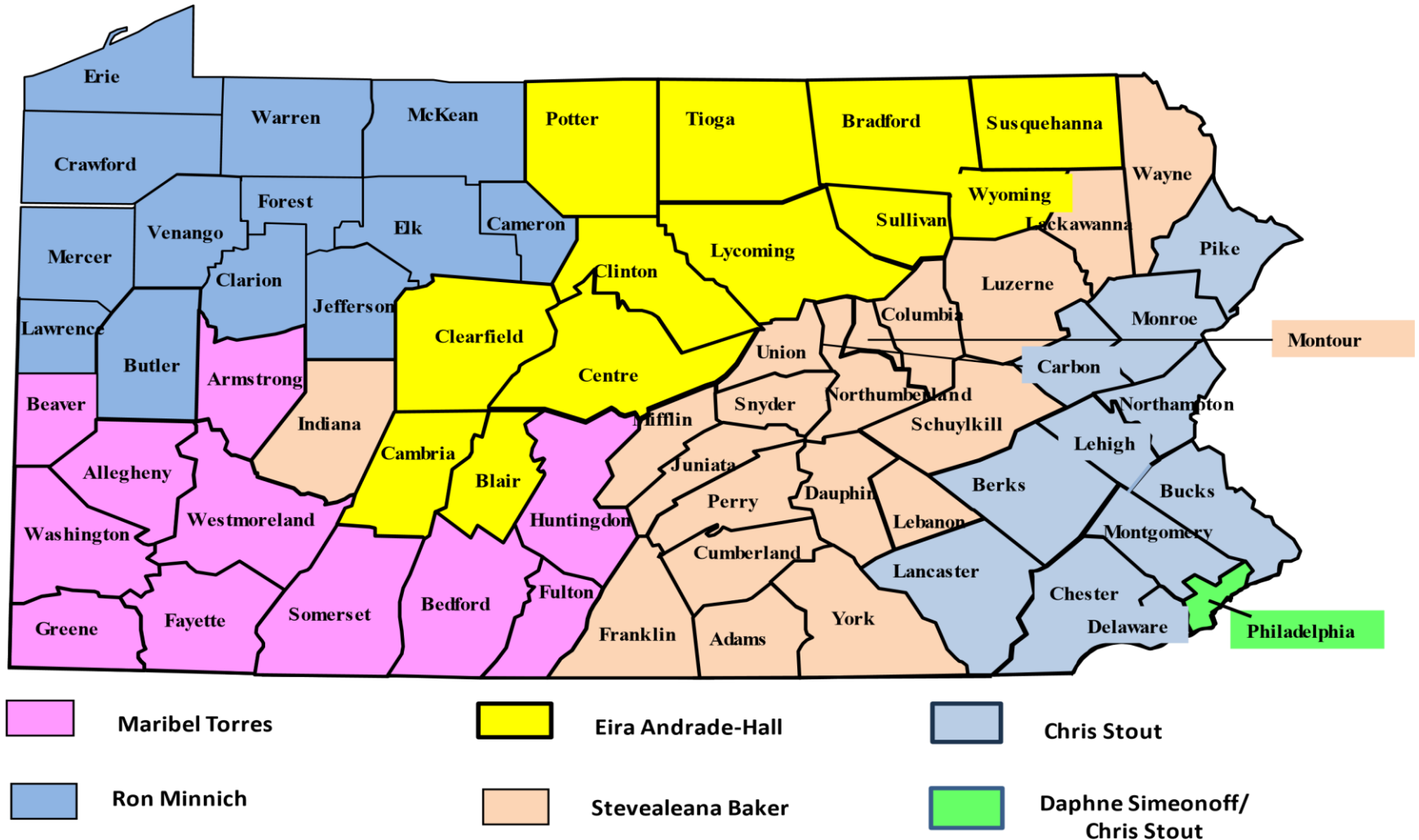


- Updating our Standards & Guidelines.
- Implemented a new monitoring process.
- We continue to collaborate with PennDOT on efforts to streamline current policies/processes.
- A new Mileage Reimbursement online tool is being developed.
- MATP participated in PennDOT's study on funding for human services transportation.

Program Monitor Assignment Map



Pennsylvania
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Thank you!

For more information, please visit <http://matp.pa.gov>